



وزارة الاقتصاد الرقمي والريادة

2026/6304
2026/07/07

الرقم المتسلسل:
التاريخ:

السادة المناقصين المشاركين في دعوة العطاء
الخاص بتقديم خدمات دعم وصيانة واستبدال لأجهزة ومعدات الشبكات الخاصة
بالشبكة الحكومية الآمنة ومركز العمليات

الموضوع: ملحق العطاء رقم (27/ح
ك/2026) رقم (1)

تحية طيبة وبعد،،،

- يتضمن هذا الملحق الاستفسارات الواردة من المناقصين وردود صاحب العمل عليها.
- يعتبر هذا الملحق جزءاً لا يتجزأ من وثائق العطاء يختم ويقرأ معها ويتم ختم الملحق بجميع صفحاته ومرفقاته وتضمينه مع وثائق العطاء التي سيتم تسليمها.

وتفضلوا بقبول فائق المحبة والاحترام،،،

سميرة محمد الزعبي
2026-7-7

أمين عام وزارة الاقتصاد الرقمي والريادة للشؤون الادارية والمالية



القسم الأول: الاستفسارات الواردة من المناقصين مع الردود عليها:

Q1	in the RFP , it is mentioned that level of partnership with Cisco must be Gold ,please note that Cisco changed their partnership categories naming and structure please advise the new required level based on the new update from Cisco.		
A1	At least (Portfolios: Networking Partner, Security Partner)		
Q2	It's mentioned in page #1 of the BoQ Document that the total number of the FRP2110 is 152. However, the total number is 153 FRP, please advise.		
A2	Yes, 153		
Q3	It's mentioned in page #18 in the ACI and Switches Support that, Leaf (EGOV-CAB-01-Leaf-151, EGOV-CAB-01-Leaf-152) will be replaced by new (N9K-C93180YC-FX3). However, these two leaf are mentioned again in the support List, please advise if they should be covered or not.		
A3	Yes, they should be covered.		
Q4	The below items in the ACI and Switches Support list have EOL dates before the end of contract date, should they be covered with local Support from the EOL date until the end of contract?		
	FOX2136P8EB	Support to : 31-JUL-2028	B2b EOL 31-Jul-2027
	FOX2136P8E9	Support to : 31-JUL-2028	B2b EOL 31-Jul-2027
	FOC2349R13J		B2B Support EOL 28-Feb-2027
	FOC2349R10V		B2B Support EOL 28-Feb-2027
	FOX2251PGKF		B2B Support EOL 31-Jul-2027
	FOX2229P47M		B2B Support EOL 31-Jul-2027
A4	They should be covered with local support until end of contract.		
Q5	In page #24 in the ACI Expansion list, it's mentioned above the table that the coverage end date is 31-8-2028, however, in the table itself, it's mentioned that the end date is 31-7-2028, please advise.		
A5	should be covered until 31/7/2028.		
Q6	The below items in the GW Routers Support list have EOL dates before the end of contract date, should they be covered with local Support from the EOL date until the end of contract.		
	FOC2311PWSV	30-Apr-28	EOL 30-APR-2028
	FOC2311PWWD	30-APR-2028 to 31-July-2028	EOL 30-APR-2028
	FOC2311PWSM	30-APR-2028 to 31-July-2028	EOL 30-APR-2028
	FOC2311PWWW	30-APR-2028 to 31-July-2028	EOL 30-APR-2028
	FOC2311PWTU	30-APR-2028 to 31-July-2028	EOL 30-APR-2028
	FOC2311PWUX	30-APR-2028 to 31-July-2028	EOL 30-APR-2028



A6	They should be covered with local support until end of contract.		
Q7	The below items in the ISR 1006 Support list have EOL dates before the end of contract date, should they be covered with local Support from the EOL date until the end of contract.		
	SAL1911B35M	Back to Back (Mother Company Support)	30-Nov-2027 to 31-Jul-2028
	SAL19058WSP	Back to Back (Mother Company Support)	30-Nov-2027 to 31-Jul-2028
	JAE19130233	Back to Back (Mother Company Support)	30-Nov-2027 to 31-Jul-2028
A7	They should be covered with local support until end of contract.		
Q8	Please provide the ACI Licenses Subscription# for the Cisco Leaf in the ACI Expansion.		
A8	Sub2080386 for UTP Sub2080385 for Fiber		
Q9	For FTD2110, in the first table the quantity is 152 however in the detailed table the quantity is 148, please advise.		
A9	Table (D-DC- FTDs) there are 5 FTDs 2110		
Q10	For ISE, please advise the current licenses that should be renewed, along with Subscriptions IDs, and APX license instance number if any.		
A10	SR106050 / 24/ JUL-2024 -23-jul-2026		
Q11	For Voice, please advise the current licenses that should be renewed, along with Subscriptions ID, if any.		
A11	SUB1907160 / 07/09/2024-06-sep-2026		
Q12	Under ASRs , A9K-AC-PEM-V2 serial number (FOT1981P81A) is the same for IGW1 , IGW2 and IGW-DR , please advise		
A12	IGW1 : FOX2313P7P7 IGW2: FOX2313P7PU IGW-DR: FOX2313P7PV		
Q13	Please provide us with Cisco subscription ID for the following : ACI with all expansions FTDs		
A13	Sub2080386 for UTP . Sub2080385 for Fiber .		
Q14	Please confirm if MODEE wants to unify the end dates for the B2B contact to 31-JUL-2028 for all items that can be covered until this date even if coverage is less than 24 months? For example, serial FJC28281QJ5 (ISTD-Secondary) the current end date is 5-OCT-2026 , renewing to 31-JUL-2028 is less than 24 months , please advise and confirm.		
A14	should be covered until end of contract 31/7/2028.		
Q15	For FTDs 3105 , please advise the license required.		
A15	Threat Defense and Malware		
Q16	For DC FTDs , please advise the license required for : FTD-DC-DR NBN-Inter-Sec NBN-Internet-DR		
A16	Threat Defense and Malware		

Q17	For SolarWinds , please advise the required scope of work and if any licenses/subscriptions need to be renewed ?
A17	Support only - check solarwinds Part

- NOTE:**

If a device is replaced during the support period, it will be excluded from the support.

Solarwind Part :

MAIN ORION SERVER DETAILS

Orion

Module Name Orion Platform
Version 2020.2.6
Service Pack 5
Nodes currently monitored 17.1
Total nodes in license unlimited
Volumes currently monitored 776
Total volumes in license unlimited
Total HA Pools in use 0
Total HA Pools in License 0

NPM

License Production
Product Name Network Performance Monitor
Version 2020.2.6
Service Pack 3
Current number of interfaces 4471
Allowed number of interfaces unlimited

VMAN

License
Product Name Virtual Infrastructure Monitor
Version 2020.2.6
Service Pack 5
Allowed number of sockets 0
Used number of sockets Unknown

NetPath

Module Name NetPath
Version 2020.2.6
Service Pack None

CloudMonitoring

Module Name Cloud Monitoring
Version 2020.2.6
Service Pack None

